JAYWING



Data Science-led

Agency and consulting business with a marketing technology division and the beginnings of an international footprint



Locatons



People

600+

people

1/10

Data scientists





Service Propositions

Search engine optimisation
Pay per click advertising
Programmatic display advertising
Conversion rate optimisation
Email marketing

Performance Marketing

Consulting

Marketing:

- Data management
- · Customer insight
- Campaign analytics
- Attribution modelling Risk:
- IFRS9 modelling

Brand communications Social media PR

Brand-led Marketing **Customer Servicing**

Multi-Channel Customer Servicing (Voice, Webchat, Email & Social)



Service Propositions

Search engine optimisation
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Brand communications Social media PR



Marketing:

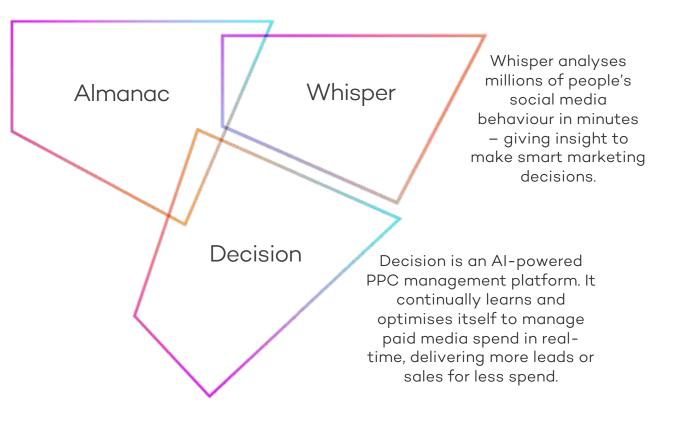
- Data management
- · Customer insight
- Campaign analytics
- Attribution modelling Risk:
- IFRS9 modelling

Multi-Channel Customer Servicing (Voice, Webchat, Email & Social)

JAYWING

INTELLIGENCE

Almanac is an advanced website tracking tool.
It builds up a vast library of individual customer interactions, including what content they were shown, what search terms they entered on a site and what happened during their purchase journey.















first direct



collect#









berghaus



PANDÖRA



pets at home





pepsi



HULL 2017
UK City
of Culture



SCS SOFA · CARPET · SPECIALIST





irwinmitchell (M)



√ Keepmoat



e·on



TSB



Awards







Key differentiators

Data science specialism

1 in 10 people an experienced data scientist plus suite of marketing tech products **Cross-sales**

1 in 3 top 50 clients now buy more than one service line due to collaborative operating model Recurring revenues

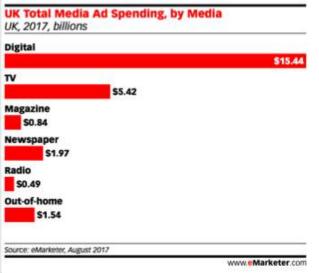
Two thirds visible 6 months in advance, half 12 months in advance



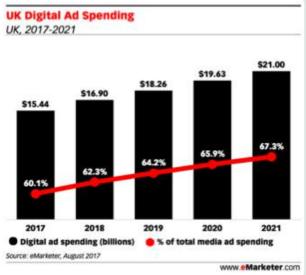
Market context



UK Ad Spending

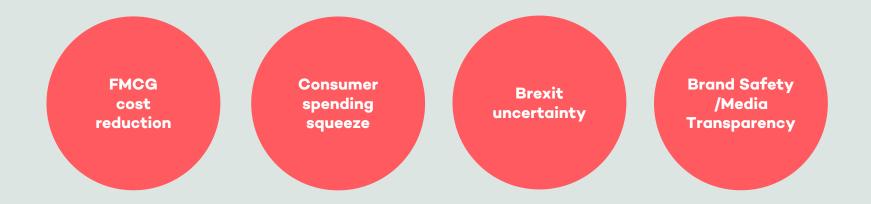








Challenges to UK revenues in 2017/18





Opportunities coming out of the cycle

Move to more effective data science powered digital media

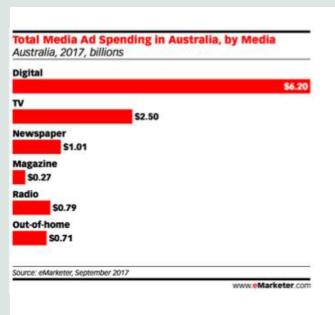
Move to more transparent cost models

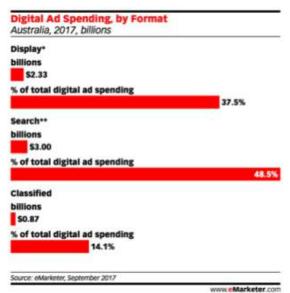
Move away from Global agency groups

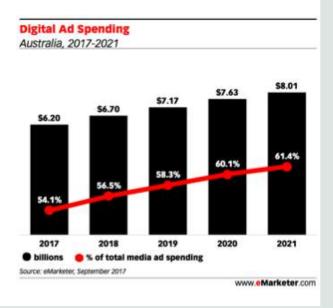
Move to in house functions



Australia Ad Spending









Opportunities in Australia

Increasing adoption of digital media

"Import" more sophisticated approach from the UK Overcome talent shortages by using UK resources Expand to offer complementary creative and web build capabilities



Strategy



Strategy re-cap



New applications of Data Science and new Marketing Tech

Scale

Acquisition of complementary businesses in the UK & internationally

Grow

Proactive client management to increase crosssales still further





Thank you

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